

# THE INTERLOCAL PURCHASING SYSTEM CONTRACT 250106 TECHNOLOGY, SOLUTIONS, PRODUCTS, AND SERVICES

# Procurement Lifecycle

- Request a TIPS quote from TIPS or Alpha Tango LLC
- Alpha Tango LLC will provide a quote and TIPS contract number 250106
- Buyer will issue a PO referencing Alpha Tango LLC TIPS contract number

You can also place orders directly with **Alpha Tango LLC** or through <a href="https://shop.tips-usa.com/tips/login">https://shop.tips-usa.com/tips/login</a>

**TIPS Marketplace** is the TIPS premier online shopping superstore, giving government agencies access to millions of prenegotiated products and services.

### **SERVICES**

Network Administration	IT Support Specialist
System Administration	IT Consulting
Cybersecurity Planning	Digital Desktop Publishing
Basic Computer Training	Administrative Support
Website Building	Domain & Hosting Fees

### **PRODUCTS**

Vanta GRC	FreshWorks
Microsoft Cloud Products	Microsoft Surface
PDQ Inventory & Deploy	Dell Technologies





Contact Us 254-500-4286



**DIFFERENTIATORS** 

◆ Tailored Approach

one-size-fits-all services.

Operational Efficiency

Building Relationships

**Women-Owned Small Business** 

NAICS 541611

**◆** Experience in Public and Non-Governmental Sectors

With over 10 years of experience working with local

Governments, and ISDs, we understand the unique

We design IT solutions specifically tailored to the

We specialize in compatibility between software,

We prioritize building trust, communicating

**Texas Historically Underutilized Business Program** 

NAICS 541513 NAICS 541519 NIGP 20614 NIGP 95877

NAICS 541690 NAICS 541511 NIGP 20853 NIGP 95805

NAICS 518210 NIGP 20800 NIGP 91871

transparency, and aligning your work with client

devices, and networks, minimizing disruptions, and

needs of the businesses, rather than offering generic,

municipalities, Workforce Centers, Councils of

challenges these organizations face.

improving operational efficiency.

CERTIFICATIONS AND CODES

NAICS 611420 NAICS 541512 NIGP 91596

## **OUR SERVICES AND CAPABILITIES**

### **♦** Business Technology Consulting

- Personalized consulting and support services
- Establishment of local presence for better client engagement

### **♦** Software and Device Integrations

- Integration of existing software applications
- Custom software development to meet specific business needs

### User and Access Management

- User access and permissions management
- Enhanced security and compliance

### **♦** Helpdesk Support and Troubleshooting

- Personalized technical support
- Expert troubleshooting and problem resolution

### → Administrative and Project Management Services

- Documentation and policy development to ensure organizational compliance.
- End-to-end management of IT and business projects, including planning, execution, and delivery.

### **♦** Authorized Reseller

- Dell Technologies
- Microsoft Cloud Solutions
- PDQ Deploy & Inventory

### PAST EXPERIENCE

### **Website Building and Application Integration**

Experienced in designing, developing, and maintaining websites for small to medium-sized business across various industries. Customized Wix, WordPress, and other platforms to meet client-specific needs.

### **IT Service Management**

Configured the interface for an End-User Self-Service Portal, including automation and permission settings to manage who could access and view service items and requests.

### **Email Security**

Implemented DMARC, DKIM, and SPF protocols to enhance email security and ensure compliance with industry standards.

### **User Provisioning**

Managed over 50 user accounts across multiple platforms, ensuring seamless access and functionality.

### **Device and Software Configurations**

Planned, tested, and implemented software compatible with end-user devices to enhance productivity and user experience.

# **PARTNERSHIPS**















