



**ALPHA TANGO**  
BUSINESS TECHNOLOGY

**BUSINESS TECHNOLOGY • SYSTEM SUPPORT •  
CYBERSECURITY READINESS**

Alpha Tango LLC | Woman-Owned • Minority-Owned Small Business

**UEI:** FEE9W1HPF714 | **CAGE:** 9Q2N5  
**254-500-4286** | **contracts@alphatango.tech**  
www.alphatango.tech | HQ: Temple, TX  
REMOTE: San Antonio, TX | Cullman, AL

**EXECUTIVE SUMMARY**

Alpha Tango LLC is a woman-owned business technology firm helping public-sector agencies and small businesses procure, configure, secure, and support the systems that keep their operations running. Our services include IT support, cloud and SaaS setup, cybersecurity readiness, accessibility compliance, authorized reseller services, documentation, training, and ongoing system support.

**CORE CAPABILITIES**

**IT SUPPORT & SYSTEMS ADMINISTRATION**

- SolarWinds/Freshservice ticketing, SLA routing, documentation
- Microsoft 365 & Active Directory, service desk support
- Device setup, hardware deployment, remote/on-site support
- Asset lifecycle tracking (FreshService)
- Hardware procurement & deployment

**CYBERSECURITY & COMPLIANCE READINESS**

- CMMC Level 1 readiness, compliance support, security hygiene
- Access control, phishing response, vulnerability review
- CIS Baselines, Texas Cybersecurity Framework, NIST 800-53 alignment

**AUTHORIZED RESELLER & PARTNER ECOSYSTEM**

Technology sourcing, licensing coordination, implementation support, configuration, onboarding, documentation, and ongoing administration for: **PDQ Deploy & Inventory** | **Vanta Security Compliance** | **Microsoft Cloud Partner** | **Surface Reseller Alliance** | **Dell Technologies** | **Freshworks** | **Okta** | **Monday.com** | **CrowdStrike** | **MaintainX** | **Horizon3.ai**

**PAST PERFORMANCE & RELEVANT EXPERIENCE**

**H-GAC - Microsoft Fabric MVP / Azure Platform Validation**

Alpha Tango served as the prime contractor for a public-sector cloud data platform engagement with H-GAC. The engagement supported validation of a foundational Microsoft Fabric environment, secure data movement, access/security documentation, knowledge transfer, and future cloud data expansion planning.

**Workforce Solutions - Systems Administration**

Supported a multi-location workforce organization with 100+ employees; managed access, monitoring, SLA routing, inventory, workstation support, SOPs, and accessibility systems.

**Small Business Technology Portfolio**

Delivered network setup, Microsoft 365/domain integration, website and CRM automation, POS/KDS configuration, cybersecurity incident response documentation, training, and post-launch support.

**CERTIFICATIONS & REGISTRATIONS**

- SBA WOSB / EDWOSB
- Minority-Owned Business Enterprise
- CyberAB Registered Practitioner
- Microsoft 365 Fundamentals
- CMMC Level 1 Self-Assessed

**NAICS CODES**

- 541512 - Computer Systems Design
- 541513 - Computer Facilities Management
- 541519 - Other Computer Related Services
- 518210 - Data Processing / Hosting
- 611420 - Computer Training

**DIFFERENTIATORS**

- Prime contractor experience on public-sector technology engagement
- Reseller plus implementation, training, and support
- Cybersecurity, accessibility, and compliance readiness
- Central Texas and North Alabama base with regional service coverage

Anna Olvera, Founder and CEO | 254-500-4286 | [contracts@alphatango.tech](mailto:contracts@alphatango.tech) | [www.alphatango.tech](http://www.alphatango.tech)

