



**ALPHA TANGO**  
BUSINESS TECHNOLOGY

## **BUSINESS TECHNOLOGY • SYSTEM SUPPORT • COMPLIANCE READINESS**

**UEI:** FEE9W1HPF714 | **CAGE:** 9Q2N5

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**HQ:** Temple, TX

**REMOTE:** San Antonio, TX | Cullman, AL

## **EXECUTIVE SUMMARY**

Alpha Tango LLC is a Texas-based, MBE-certified small business specializing in comprehensive end-user IT outsourcing services and public-sector cloud and data platform implementations. We bring proven government sector experience, advanced cybersecurity credentials, and accessibility compliance expertise to support Texas state and local entities through the DIR and TIPS/TAPS Cooperative Contracts Program.

## **CORE CAPABILITIES**

### **Service Desk & Desktop Support**

- SolarWinds Web Help Desk administration
- Microsoft 365 & Active Directory management
- Remote & on-site technical support
- Bilingual support (English/Spanish)

### **Asset Management & Security**

- CMMC Level 1 cybersecurity compliance
- Asset lifecycle tracking (FreshService)
- Network infrastructure & security monitoring
- Hardware procurement & deployment

### **Network & Mobility Services**

- LAN/WAN design & implementation
- Wireless network configuration
- Mobile device management (MDM)
- Break/fix & maintenance services

### **Cloud & Data Platform Services (Microsoft Azure)**

- Azure data platform architecture, deployment, and implementation
- Secure data ingestion, integration, and analytics pipelines
- Microsoft Fabric enablement and OneLake integration
- Data governance, Purview configuration, and role-based access controls (RBAC)
- Public-sector compliant cloud design aligned with NIST 800-53 and Secure Development Guidelines

### **Accessibility & Compliance**

- Section 508 & WCAG 2.1 compliance
- ADA assistive technology (JAWS, ZoomText)
- Document accessibility remediation
- TEA (Texas Education Agency) standards alignment

## **READY TO SERVE TEXAS GOVERNMENT ENTITIES**

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## PROVEN RESULTS & EXPERIENCE

### GOVERNMENT SECTOR SUCCESS

#### **Houston-Galveston Area Council (H-GAC) – Azure Data Platform Design & Implementation (2025-2026) Prime Contractor | Public Sector**

- Awarded public RFP for Azure Data Platform Design and Implementation
- Designed and deployed a secure Azure data environment with RBAC, encryption, MFA/SSO, and customer-managed keys
- Implemented automated data ingestion pipelines and analytics-ready data layers
- Enabled transition to Microsoft Fabric, including OneLake integration and Purview governance
- Delivered documentation, governance runbooks, and in-person train-the-trainer sessions
- Fixed-price, milestone-based delivery model aligned with H-GAC Secure Application & System Development Guidelines

#### **Central Texas Council of Governments/Workforce Solutions (2022-2025)**

- Systems Administrator for 100+ personnel
- Improved cybersecurity score from 1.49% to 1.71%; reduced vulnerabilities from 8.8 to 8.1
- Implemented SolarWinds Web Help Desk with SLA routing and comprehensive reporting
- Managed accessibility compliance with Section 508/WCAG 2.1 across public systems

## CERTIFICATIONS & COMPETITIVE ADVANTAGES

### Business Certifications

- Minority-Owned Business Enterprise (2025-2029)
- SBA EDWOSB/WOSB (2024-2028)
- CAGE Code: 9Q2N5
- CMMC Level 1 Self-Assessed (2025-2026)

### Technical Certifications

- CyberAB Registered Practitioner
- Microsoft 365 Fundamentals
- Google Cybersecurity Certificate

## KEY DIFFERENTIATORS FOR COOPERATIVE CONTRACTS

**MBE Advantage:** Meets diversity requirements with proven government sector experience

**Accessibility Expertise:** Section 508/WCAG 2.1 compliance and assistive technology implementation

**Cybersecurity Focus:** CMMC Level 1 certified with documented security improvements

**Scalable Solutions:** From small business implementations to multi-location government operations

**Local Texas Presence:** Central Texas base with bilingual capabilities and regional knowledge

